



Helix Oxford Competition

Terms and Conditions for the 2026/2027 Helix Oxford Competition “Win Your Share of R300 000 in prizes”

1. Introduction

1.1 Silveray Stationery Company, a division of Bidvest PaperPlus (Pty) Ltd (company registration number 1971/002971/07), whose registered office is at Pencil Park, Croxley Close, Heriotdale Ext 15, Germiston, 2094 (the “Promoter”, “we” or “us”), is running a promotional competition (the “Competition”). Purchase a Qualifying Product, scan the QR code on pack and follow the WhatsApp instructions to enter, for a chance to win one of the following prizes: a KRUGERRAND, a stationery hamper, or a data voucher.

2. Definitions

2.1 “Participant”, “entrant” or “you” means the person who purchases a Qualifying Product and enters the Competition in accordance with these terms.

2.2 “Promoter” means Silveray Stationery Company, a division of Bidvest PaperPlus (Pty) Ltd, or its appointed agencies used to promote this Competition.

2.3 “Qualifying Product” means a Helix Oxford Math Tin Set in the Original, pink or blue colourway, bearing the official Competition sticker. Any other Helix Oxford collections, and any Math Tin Set without a Competition sticker, do not qualify.

2.4 “Unique Code” means the individual entry code printed on the reverse of the Competition sticker on a Qualifying Product.

2.5 “WhatsApp Entry Line” means the official Competition WhatsApp number, 070 751 1120, accessed by scanning the QR code on a Qualifying Product, or by sending the message “Hi” to this number if the QR code is not working.

2.6 Qualifying Countries: South Africa, Botswana, Lesotho, Malawi, Namibia, Zambia, Zimbabwe and Eswatini (Swaziland).



3. Duration

3.1 The Competition will run from 00:00 on 2 October 2026 until 23:59 on 31 January 2027 (the “Competition Period”).

3.2 The random draw for the grand prize will take place one week after the close of the Competition Period.

3.3 The grand prize winner will be contacted within 5 to 7 working days following the draw.

3.4 Entries received outside the Competition Period are invalid.

3.5 Instant prizes (data vouchers and stationery hampers) are allocated on an ongoing basis throughout the Competition Period, as set out in clause 6.

4. Participation

4.1 The Competition is conducted by the Promoter and its appointed third-party contractors.

4.2 No director, employee or agent of, or consultant to, the Promoter, its holding companies, subsidiaries or affiliates, nor a spouse, life partner, close family member (parent, child, sibling), business partner or associate of such a person, may enter the Competition.

4.3 The Competition is open to legal residents of the Qualifying Countries who are 18 years of age or older. Parents or legal guardians must enter the Competition on behalf of their minor children.

4.4 Prizes must be collected in South Africa. Winners who reside outside South Africa are responsible for making their own arrangements to collect their prize within South Africa. The Promoter is not responsible for cross-border delivery, courier costs, or any import or export requirements. As an alternative, for a stationery hamper only and where possible, the Promoter may arrange for the hamper to be sent to a wholesaler



nominated by the Promoter, for the winner to collect there instead. This alternative is offered at the Promoter's discretion and is not guaranteed.

4.5 Data voucher prizes are only available to entrants on the Telkom, MTN, Cell C and Vodacom networks. If an entry made using a number on any other network, including virtual network operators, is selected for what would otherwise be a data voucher instant win, that entrant will receive a stationery hamper prize instead.

4.6 Entrants must enter the Competition using their own mobile number, on a device owned and registered to them. No entrant may use another person's mobile number or device to enter on their behalf, except where a parent or legal guardian is entering on behalf of a minor child in accordance with clause 4.3.

4.7 A valid ID or passport is required to claim the KRUGERRAND grand prize, and may be required to collect a stationery hamper in person. A valid delivery address is required to receive a stationery hamper by courier.

4.8 Entry into the Competition is regarded as acceptance of these terms and conditions.

4.9 Every valid entry received during the Competition Period, whether or not it wins an instant prize, is automatically included in the draw for the grand prize.

5. How to Enter

5.1 To enter, purchase a Qualifying Product. If your Math Tin Set does not have a Competition sticker on it, it is not a Qualifying Product and cannot be entered into the Competition.

5.2 Scan the QR code on the pack. This will open the WhatsApp Entry Line. If the QR code is not working, start your entry by sending the message "Hi" to the WhatsApp Entry Line on 070 751 1120.

5.3 Read the Promoter's Privacy Policy and these terms and conditions, both accessible within the WhatsApp Entry Line, and confirm your acceptance of these terms and conditions to proceed.



5.4 Enter your name and surname.

5.5 Enter the Unique Code found on the reverse of the Competition sticker on your Qualifying Product.

5.6 Upload a clear image/photograph of your till slip as proof of purchase.

5.7 You may enter as many times as you like, provided each entry is supported by its own Unique Code. Where a single till slip covers the purchase of more than one Qualifying Product, that till slip may be used to support more than one entry, provided each entry has its own Unique Code. Only one Unique Code may be submitted per entry.

5.8 You must keep your original till slip after entering. Your till slip will be checked to verify a stationery hamper win or the KRUGERRAND grand prize win. Data voucher instant prizes are awarded automatically and immediately, and are not checked against your till slip at that time. The Promoter may request your till slip for verification at any time.

5.9 The Promoter is not liable for any technical issue, fault or failure, including but not limited to issues with WhatsApp, network or internet connectivity, the QR code, or any entrant's device, that may affect an entrant's ability to enter or participate in the Competition.

5.10 Standard data or Wi-Fi rates apply to access WhatsApp and enter the Competition. There is no additional cost to enter.

5.11 Consumer Protection Act. Under the Consumer Protection Act (CPA), the Promoter is required to keep records of all persons who enter this Competition. The Promoter (or its subcontractors or affiliates) will retain these records for three years, as required by the CPA.

6. Prizes

6.1 Prizes. You can win the following prizes:



Grand prize

- 1 x 1oz KRUGERRAND.

Instant prizes: Data voucher

- Sent immediately and directly to the mobile number the entry was made from. Where a parent or legal guardian is entering on behalf of a minor child (clause 4.3), they may provide a different mobile number for the data voucher to be sent to instead.
- Value ranges from R75 to R90, with data bundle sizes from 700MB to 2.4GB, depending on the entrant's network provider.
- The total value of data vouchers available to be won across the Competition Period is R200,000.
- You cannot choose which network your voucher is issued on. The voucher will automatically match the network of the mobile number it is sent to (for example, if the number is on Telkom, you will receive a Telkom data voucher).
- Entrants on networks other than Telkom, MTN, Cell C or Vodacom are not eligible for a data voucher prize, see clause 4.5.
- The Promoter is not responsible for any loss arising from an incorrect mobile number provided by an entrant, or by a parent or legal guardian, for the purposes of data voucher allocation.
- Because data voucher prizes are awarded automatically and immediately, your till slip is not checked before this prize is sent.

Instant prizes: stationery hamper

- 60 hampers available.
- Included in the hamper: Helix Oxford Pen & Pencil set, Folding Ruler, Cool Curve Math Set, Duo Sharpener & Eraser, Laundry Marker.
- SA resident winners must provide a valid delivery address and a contact number to claim this prize.
- Your till slip will be checked to verify this prize before it is dispatched.
- Delivered by courier once the winner's delivery details have been received, within 10 working days of winning (excluding the courier pause below). While the Promoter will endeavour to courier hampers throughout the Competition Period, hamper deliveries may take place up to 10 working days after the Competition Period closes. This is the last date by which a stationery hamper will be delivered.



- Courier delivery is only available to addresses within South Africa. Winners outside South Africa should see clause 4.4 for how collection is arranged instead.
- Courier deliveries pause from 21 December 2026 to 4 January 2027. Winners who win during this period will be notified of their win as normal, and their hamper will only be dispatched from 4 January 2027.

6.2 Instant prize allocation. Instant prizes are allocated automatically, using an automated random allocation system, once a valid entry is received. The exact allocation method is not disclosed to entrants and is designed so that entrants cannot predict or influence which entry will result in an instant prize. The Promoter may adjust the allocation system at any time during the Competition Period, depending on entry volumes, without prior notice.

6.3 The R200,000 in data vouchers and the 60 stationery hampers represent the maximum prizes available to be won, not a guaranteed amount. Because instant prizes are only awarded through the allocation system described in clause 6.2, the number of prizes actually given away depends directly on the number of valid entries received during the Competition Period. If fewer entries are received than the allocation system requires to reach these maximums, less than the full R200,000 in data vouchers and/or fewer than 60 stationery hampers will be awarded.

6.4 The Promoter is not responsible for inaccurate prize information supplied to any entrant by a third party connected with this Competition (including network operators, couriers or delivery partners).

6.5 Redeeming prizes. The Promoter will notify instant prize winners immediately via WhatsApp. The grand prize winner will be selected and contacted in accordance with clauses 3.2 and 3.3.

6.6 Limitation on prize use. Certain conditions may apply to redeeming your prize. The Promoter is not responsible for any loss or damage caused when redeeming your prize.

6.7 Prizes are as stated, and no cash or other alternative will be offered. Prizes are not transferable. Prizes are subject to availability, and the Promoter may substitute any prize with another of similar value without giving notice.

7. Prize Winner Selection and Publicity

7.1 Choosing the grand prize winner. The grand prize winner will be selected by an independent random draw from all valid entries received during the Competition Period, conducted or witnessed independently of the Promoter to ensure the fairness of the



process. A shortlist of potential winners will be drawn; the first entrant whose proof of purchase (till slip) is successfully verified will be declared the winner. If an entrant cannot be verified, the next entrant on the shortlist will be checked.

7.2 How you will know if you have won. Instant prize winners are notified immediately via WhatsApp. The grand prize winner will be contacted telephonically after being selected. The Promoter will attempt to make contact three times during a 72-hour period. If the Promoter cannot make contact within this period, another winner will be drawn. Winners who have not provided the Promoter with correct contact details will forfeit their prize.

7.3 The Promoter's decision on all matters relating to the Competition is final, and no correspondence will be entered into.

7.4 The Promoter may ask winners to take part in publicity connected to this Competition. Winners grant the Promoter permission to use their name and photograph in advertising and promotional material relating to this Competition. You may ask the Promoter to remove your name, or decline to take part in any publicity.

7.5 Winners' names may be published on the Promoter's website and social media pages.

7.6 You will not receive any payment for taking part in this Competition, or for taking part in any media related to it.

7.7 Publicity materials. Any photographs, video, written content or other material created in connection with a winner's participation in this Competition will be the sole property of the Promoter.

7.8 The KRUGERRAND grand prize winner must provide the Promoter with a signed prize receipt and a copy of their ID or passport to prove they are the prize winner. A stationery hamper winner must accept the prize receipt for the hamper, which lists its contents, via the WhatsApp Entry Line before the hamper is dispatched.

7.9 A winner has 3 working days from being notified to provide the documents or details required under clauses 6.1 and 7.8. If a winner cannot be contacted or does not provide



these within this period, they will forfeit their prize, and the Promoter may award the prize to an alternative winner.

7.10 Personal information. Any personal data relating to a winner or any other entrant will be used solely in accordance with the Protection of Personal Information Act (POPIA) and the Promoter's Privacy Policy, and will not be disclosed to a third party without the entrant's prior consent. Personal information will be stored securely, including password protection where held electronically, and will be destroyed once the applicable retention period referred to in clause 5.11 has lapsed.

7.11 By entering this Competition, you consent to the Promoter sharing your relevant personal information (such as your mobile number or delivery address) with network operators, couriers and other delivery or fulfilment partners, strictly for the purpose of awarding and delivering prizes under this Competition.

7.12 Marketing communications. Entering this Competition does not automatically opt you in to receive marketing communications from the Promoter. Where you are given the option to opt in to marketing communications, you may opt out at any time by replying "STOP" to any message received, or by contacting the Promoter using the details in clause 7.13.

7.13 Contact. If you have a question about the Competition, please email: info@mapedhelix.co.za

7.14 Privacy Policy link: <https://mapedhelix.co.za/privacy-policy/>

7.15 The current version of these terms and conditions is also available at: <https://mapedhelix.co.za/terms-conditions/>

8. Force Majeure

8.1 The Promoter and its agencies reserve the right to cancel or amend the Competition and these terms and conditions without notice, in the event of a catastrophe, war, civil or military disturbance, act of God, or any actual or anticipated breach of any applicable law or regulation, or any other event outside the Promoter's control. Any changes to the Competition will be communicated to entrants as soon as reasonably possible.



8.2 The Promoter and its agencies will not be responsible for any breach of these terms caused by circumstances beyond its control.

9. General Rules

9.1 No liability. By entering this Competition, you agree that you will not hold the Promoter or its agencies liable for any losses, harm, damages, injury, claims or actions related to this Competition.

9.2 Good faith entry. Your entries must be made in good faith. You must not attempt to circumvent the entry mechanism in any way. The Promoter reserves the right to restrict the number of entries, or reject entries, where it suspects an entrant is circumventing the entry mechanism.

9.3 No alternative entry method. The Competition can only be entered via the WhatsApp Entry Line, as set out in clause 5. The Promoter will not provide compensation, a replacement, or any alternative method of entry to an entrant who is unable to enter via WhatsApp.

9.4 Changing the rules. The Competition, prizes, and these terms and conditions are subject to change, amendment or modification at the Promoter's discretion, without prior notice, communicated via the Competition's official communication channels. The Promoter holds no liability for any consequences arising from such changes.

9.5 Tax. Any income or other tax relating to a prize is the sole responsibility of the prize winner.

9.6 KRUGERRAND handover. The KRUGERRAND grand prize will be arranged to be handed over to the winner in person. Arrangements for the handover will be made directly with the winner when they are contacted about their prize, outside of the WhatsApp entry process.

9.7 This Competition and these terms and conditions are governed by the laws of South Africa, and any disputes will be subject to the exclusive jurisdiction of the courts of South Africa.



9.8 Use of personal information. By entering, you understand and agree that the Promoter must collect and use your personal information to administer this Competition, in accordance with its Privacy Policy.

9.9 Termination of the Competition. If we need to, because of legislative or regulatory reasons, we may terminate the Competition immediately and without notice. If this happens you will not have any claim against the Promoter or its agencies because of this.

9.10 This promotion is in no way sponsored, endorsed, administered by, or associated with WhatsApp, Meta, Facebook, Instagram, or any other platform. You are providing your information to the Promoter, and not to any third-party platform.